

## NAVY PAY AND PERSONNEL SUPPORT CENTER OPS ALERT

Ser N3: 009-21

## ADVISORY: WINDOWS INTEGRATED AUTOMATED TRAVEL SYSTEM (WINIATS) GOVERNMENT TRAVEL CARD AUTOMATIC PAYMENT ISSUE

Release Date: 02/26/2021 Effective Date: IMMEDIATELY

**BLUF:** Windows Integrated Automated Travel System (WINIATS) is a travel system used to process Permanent Change of Station travel claims. WINIATS is currently experiencing an issue affecting the automatic payment to Government Travel Card balance.

**<u>DISCUSSION:</u>** After a recent upgrade to WINIATS a technical error was discovered. This issue is preventing the travel office from entering a Split Pay amount indicated by the Sailor on the 1351-2. This issue will not allow the automatic payment to the Government Travel Card. The Sailor will be required to make Government Travel Card payment after receiving travel funds.

## WHAT THIS MEANS TO YOU:

- **♣ Government Travel Charge Card Holder (GTCCH)** After receiving travel payment Sailors will need to check Government Travel Card balance and make a payment to clear amount owed.
- ♣ Payments can be made by calling 1-800-200-7056 or by going to:
  - o <a href="https://home.cards.citidirect.com/CommercialCard/login">https://home.cards.citidirect.com/CommercialCard/login</a>
- **Ensure** all policies and procedures set forth in SOP's, NAVADMINs, and instructions.
- **4** All OPS ALERTS and CPPA RESOURCES can be found on the following:
  - o https://mpte.navy.deps.mil/sites/npc/pers2/NPPSC/SitePages/Home.aspx
  - o https://www.mynavyhr.navy.mil/Support-Services/Pay-Pers-Support/CPPA-Resources

\*\*\*\*DISSEMINATE TO ALL TENANT COMMANDS AND CPPA'S UNDER YOUR AOR\*\*\*\*

## POC:

PERSONNEL\_NPPSC

personnel\_nppsc.fct@navy.mil

APPROVED FOR PUBLIC RELEASE: DISTRIBUTION UNLIMITED